

STIEBEL ELTRON

Simply the Best

ENGINEERING EXCELLENCE

Tempra.

Tempra.Plus

**The Finest Tankless
Electric Water
Heaters Available!**

**Featuring Advanced
Microprocessor Control**

Tempra® / DHC-E

- » OUTPERFORMS BULKY HOT WATER TANKS
- » REDUCES HOT WATER PIPE RUNS
- » REDUCES PIPING LOSSES
- » NO VENTING REQUIRED
- » BEST WARRANTY IN THE INDUSTRY



ISO 9001
CERTIFIED

800.582.8423

www.stiebel-eltron-usa.com

Tempra® / DHC-E Tankless Electric Water Heaters



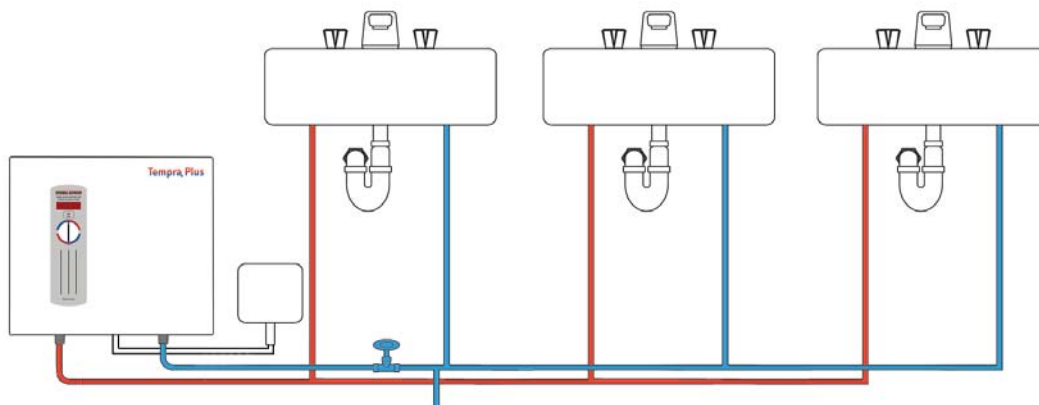
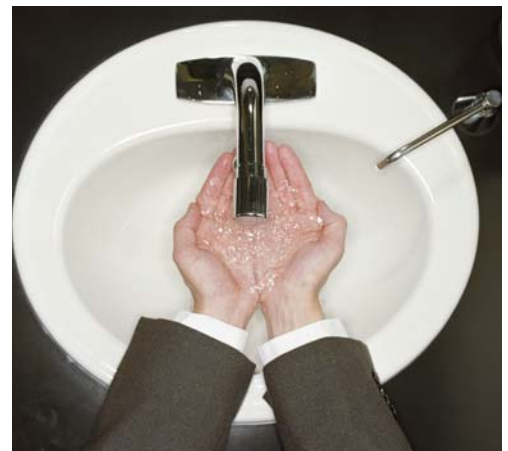
Tempra® / DHC-E Featuring Advanced Microprocessor Control

- » **Control Temperature Simply by Setting a Dial.** Set the temperature knob on the front cover, and enjoy water between 86°F / 30°C to 140°F / 60°C. Change the desired temperature at any time. No purchase of a remote selector control is necessary. Advanced microprocessor technology ensures that the water temperature never deviates from the set point.
- » **Best Warranty in the Industry.** Stiebel Eltron has an enviable track record of engineering excellence and product quality. The three years parts warranty is unique in the industry. You can depend on the Tempra® / DHC-E for many years to come.
- » **Compliance with Codes Made Easy.** The water temperature required by codes can simply be dialed in at the unit. The 100% accuracy of the water temperature is guaranteed by sophisticated electronics. No need to worry about mixing valves that go out of adjustment and wear out. The DHC-E and Tempra® can supply up to 140°F (60°C) water when health codes call for it. At the same time, when lower, non-scalding temperatures are needed, the advanced electronics of the DHC-E / Tempra® ensures what you set is what you get.
- » **Switchable Power Output.** The DHC-E 8/10 has the added advantage of selectable power output (7.2 / 9.6 kW) during installation via a jumper.



Delivering Code Compliant Water Temperatures

- » **Superior, Reliable Performance.** The Tempra® and DHC-E units have a flow sensor and two temperature sensors that feed their readings into the unit's proprietary microprocessor control. Heating elements are engaged in stages, achieving the temperature you desire. Both units continually monitor the water temperature they produce.
- » **Superior Technical Support.** Stiebel Eltron's toll-free technical support line connects you with knowledgeable staff who can offer sizing recommendations as well as help with troubleshooting and technical questions.
- » **Simple Design of Plumbing System.** There is no need for a T & P valve, drain or mixing valve. The design of the hot water plumbing system gets very simple and straightforward due to the advances introduced with the Tempra® / DHC-E.
- » **Sleek Design Fits in Anywhere.** Due to its compact dimensions and attractive housing the Tempra® / DHC-E can be left unconcealed in many applications.
- » **Seismic Proof Construction.** Tempra® / DHC-E is a tankless water heating system, and is thereby not subject to seismic code. There is no need for preventative construction, as required when using a bulky water storage heating system.
- » **No Venting Required.** The units are electric and require no venting. This allows for more flexibility in the positioning of the units.



Tempra® / DHC-E Tankless Electric Water Heaters deliver instant hot water. Tempra® / DHC-E efficiencies eliminate wasted time waiting for hot water, while preserving precious water resources.



Simply the Best!

STIEBEL ELTRON

Introducing Proprietary Technology

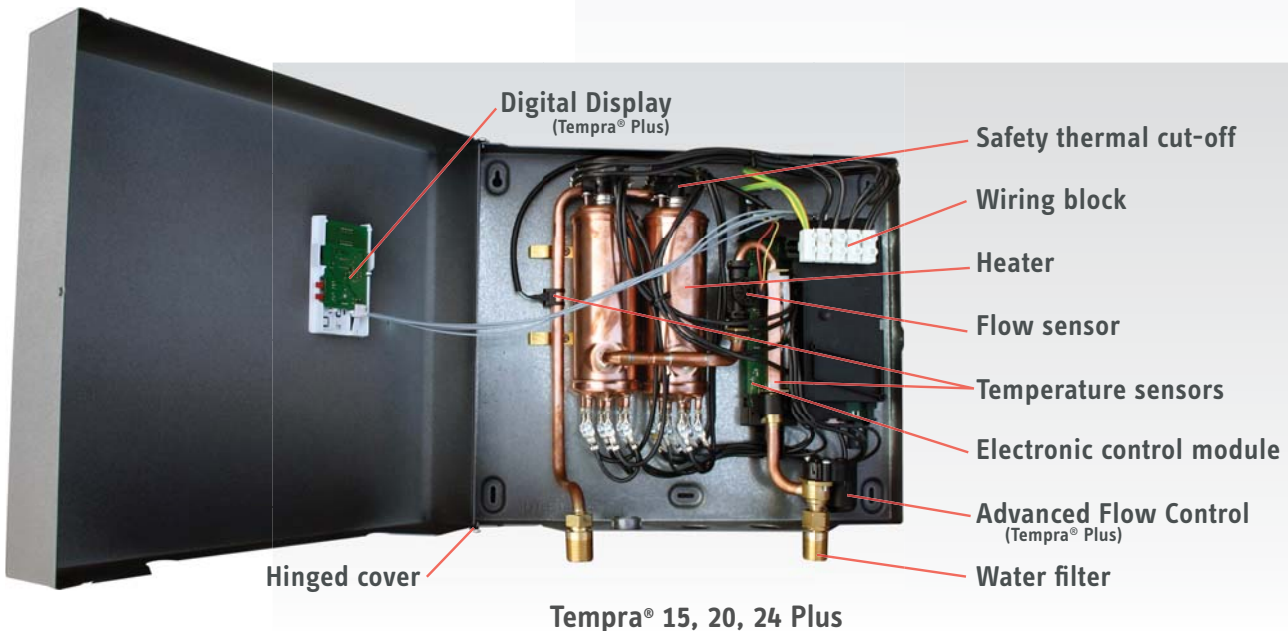
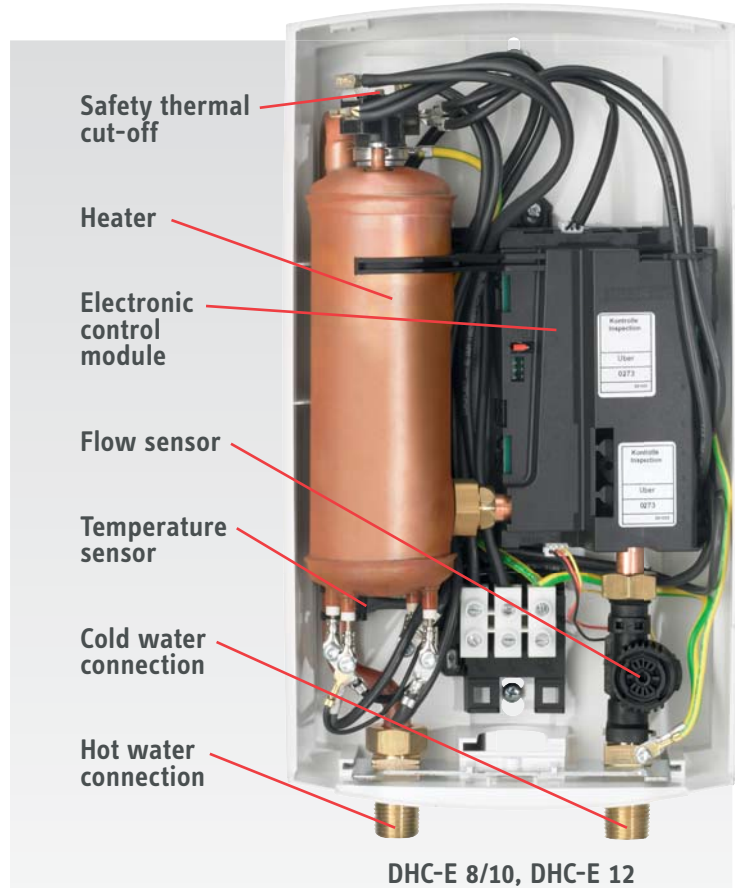
Take The Cover Off.

We have done our homework. As an international leader in the tankless electric water heating industry, Stiebel Eltron is proud to have pioneered this tankless water heating technology. The company's German engineering and manufacturing tradition of excellence means that you can depend on its performance for many years to come.

Featuring Advanced Flow Control.

Tempra Advanced Flow Control™ is exclusive to the Tempra® Plus and ensures a constant temperature output no matter how great the hot water demand is.

Advanced Flow Control technology works by automatically adjusting the flow of water to eliminate unpleasant temperature fluctuations. This ensures an accurate temperature output at all times.

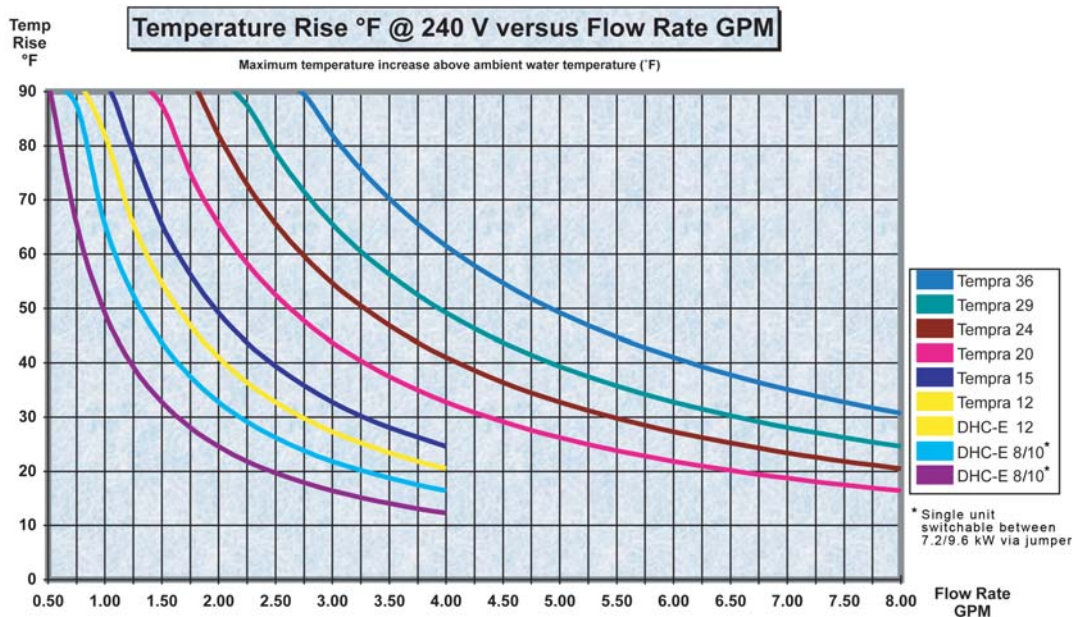


The Right Size for the Application

| DHC-E and Tempra® Models | | DHC-E 8/10** | | DHC-E 12 | | Tempra® 12 / 12 Plus | |
|--|------------|----------------|---------|----------|-----|----------------------|-----|
| Item Number | | 224201 | | 230628 | | 223420 / 224196 | |
| Phase | | 1 | | 1 | | 1 | |
| Voltage | V | 208 | 240 | 208 | 240 | 208 | 240 |
| Wattage | kW | 5.4/7.2 | 7.2/9.6 | 9 | 12 | 9 | 12 |
| Amperage | A | 26/35 | 30/40 | 44 | 50 | 44 | 50 |
| Min. Required circuit breaker size | A | 40/50 | 40/50 | 60 | 60 | 60 | 60 |
| Recommended wire size | AWG COPPER | 8 | 8 | 6 | 6 | 6 | 6 |
| Maximum temperature increase above ambient water temp. | @ 0.75 GPM | 49/66 | 66/87 | 82 | 92 | 92 | 92 |
| | @ 1.00 GPM | 37/49 | 49/66 | 61 | 82 | 61 | 82 |
| | @ 1.50 GPM | 25/33 | 33/44 | 41 | 54 | 41 | 54 |
| | @ 2.25 GPM | - | - | 27 | 36 | 27 | 36 |
| | @ 3.00 GPM | - | - | 20 | 27 | 20 | 27 |
| Min water flow to activate unit | GPM/lmin | 0.37 / 1.4 | | | | 0.37 / 1.4 | |
| Weight | Lb / kg | 5.9 / 2.7 | | | | 13.5 / 6.1 | |
| Nominal water volume | Gal / l | 0.13 / 0.5 | | | | 0.13 / 0.5 | |
| Width | inch / cm | 7 7/8 (20.0) | | | | 16 5/8 (42.0) | |
| Height | inch / cm | 14 3/16 (36.0) | | | | 14 1/2 (36.9) | |
| Depth | inch / cm | 4 1/8 (10.4) | | | | 4 5/8 (11.7) | |
| Working pressure | PSI / BAR | 150 / 10 | | | | 150 / 10 | |
| Tested to pressure | PSI / BAR | 300 / 20 | | | | 300 / 20 | |
| Water connections | | 1 / 2" NPT | | | | 3 / 4" NPT | |

| Tempra® Models | | 15 / 15 Plus | | 20 / 20 Plus | | 24 / 24 Plus | | 29 / 29 Plus | | 36 / 36 Plus | |
|--|------------|-----------------|--------|-----------------|--------|-----------------|--------|-----------------|--------|-----------------|--------|
| Item Number | | 223421 / 224197 | | 223422 / 224198 | | 223424 / 224199 | | 232885 / 223425 | | 232886 / 223426 | |
| Phase | | 1 | | 1 | | 1 | | 1 | | 1 | |
| Voltage | V | 208 | 240 | 208 | 240 | 208 | 240 | 208 | 240 | 208 | 240 |
| Wattage | kW | 10.8 | 14.4 | 14.4 | 19.2 | 18 | 24 | 21.6 | 28.8 | 27 | 36 |
| Amperage | A | 2 x 26 | 2 x 30 | 2 x 35 | 2 x 40 | 2 x 44 | 2 x 50 | 3 x 35 | 3 x 40 | 3 x 44 | 3 x 50 |
| Min. Required circuit breaker size | A | 2 x 40 | 2 x 40 | 2 x 50 | 2 x 50 | 2 x 60 | 2 x 60 | 3 x 50 | 3 x 50 | 3 x 60 | 3 x 60 |
| Recommended wire size | AWG COPPER | 8 | 2 x 8 | 2 x 8 | 2 x 8 | 2 x 6 | 2 x 6 | 3 x 8 | 3 x 8 | 3 x 6 | 3 x 6 |
| Maximum temperature increase above ambient water temp. | @ 1.50 GPM | 49 | 65 | 66 | 88 | 82 | 92 | 92 | 92 | 92 | 92 |
| | @ 2.25 GPM | 37 | 43 | 44 | 58 | 54 | 73 | 66 | 87 | 82 | 92 |
| | @ 3.00 GPM | 25 | 33 | 33 | 44 | 41 | 54 | 49 | 66 | 61 | 82 |
| | @ 4.50 GPM | - | - | 22 | 29 | 27 | 37 | 33 | 44 | 41 | 55 |
| Min water flow to activate unit | GPM/lmin | 0.58 / 2.2 | | 0.58 / 2.2 | | 0.58 / 2.2 | | 0.87 / 3.3 | | 0.87 / 3.3 | |
| Weight | Lb / kg | 16.1 / 7.3 | | 16.1 / 7.3 | | 16.1 / 7.3 | | 19.0 / 8.6 | | 19.0 / 8.6 | |
| Nominal water volume | Gal | 0.26 / 1.0 | | 0.26 / 1.0 | | 0.26 / 1.0 | | 0.39 / 1.5 | | 0.39 / 1.5 | |
| Width | inch / cm | | | | | 16 5/8 (42.0) | | | | | |
| Height | inch / cm | | | | | 14 1/2 (36.9) | | | | | |
| Depth | inch / cm | | | | | 4 5/8 (11.7) | | | | | |
| Working pressure | PSI / BAR | | | | | 150 / 10 | | | | | |
| Tested to pressure | PSI / BAR | | | | | 300 / 20 | | | | | |
| Water connections | | | | | | 3 / 4" NPT | | | | | |

* Suitable for supply with up to 131°F / 55°C * Tankless water heaters are considered a non-continuous load
 * Conductors should be sized to maintain a voltage drop of less than 3% under load ** Single unit, switchable between 8 kW and 10 kW at installation via jumper



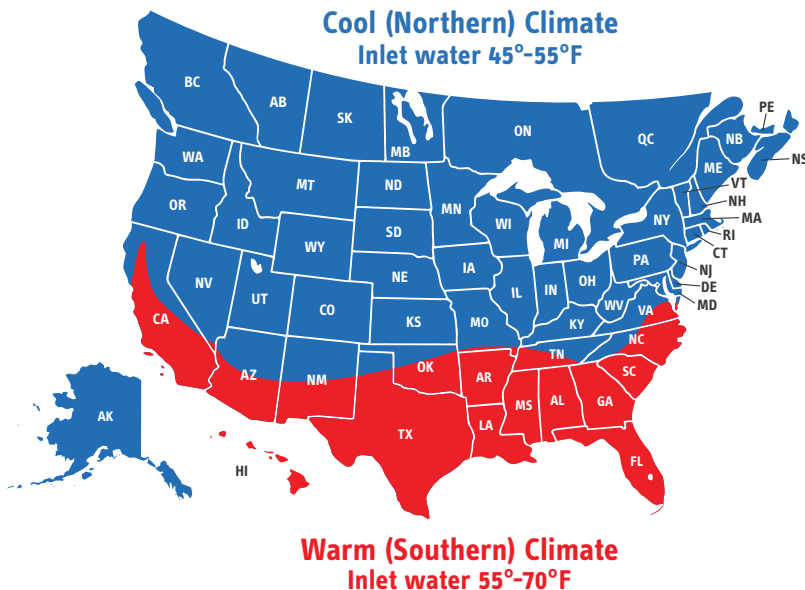
The Tempra® and DHC-E series are tested and certified by WQA against NSF/ANSI 372 for lead free compliance.

**ISO 9001
CERTIFIED**

Tankless Electric Water Heater Sizing Guide

| | Flow | GPM | DHC-E 8/10 @ 8 kW | DHC-E 8/10 @ 10 kW | DHC-E 12 Tempra [®] 12 / 12 Plus | Tempra [®] | | | | |
|---------------|-------------|--------|----------------------|-----------------------|---|---------------------|--------------|--------------|--------------|--------------|
| | | | | | | 15 / 15 Plus | 20 / 20 Plus | 24 / 24 Plus | 29 / 29 Plus | 36 / 36 Plus |
| Lav. Sink | Low | 0.50 | | | | | | | | |
| | Low | 0.50 | | | | | | | | |
| | Low-Med | 0.75 | | | | | | | | |
| | Low-Med | 0.75 | | | | | | | | |
| | Med | 1.00 | | | | | | | | |
| | Med | 1.00 | | | | | | | | |
| | High | 1.50 | | | | | | | | |
| | High | 1.50 | | | | | | | | |
| Kitchen Sink | Low | 1.00 | | | | | | | | |
| | Low | 1.00 | | | | | | | | |
| | Med | 1.50 | | | | | | | | |
| | Med | 1.50 | | | | | | | | |
| Utility Sink | 1.50 - 2.00 | | | | | | | *2 | | |
| | 1.50 - 2.00 | | | | | | | | | |
| Multi-Sinks | Low | 0.50 | *3 | *4 | *5 | | | | | |
| | Low | 0.50 | *2 | *3 | *4 | | | | | |
| | Med | 1-1.25 | | *2 | *2 | *2 | *3 | *4 | *5 | *6 |
| | Med | 1-1.25 | | | | | *2 | *3 | *4 | *5 |
| Single Shower | Low | 1.00 | | | | | | | | |
| | Low | 1.00 | | | | | | | | |
| | Low-Med | 1.50 | | | | | | | | |
| | Low-Med | 1.50 | | | | | | | | |
| | High | 3.00 | | | | | | | | |
| | High | 3.00 | | | | | | | | |

*Max. number of sinks that can be serviced by one unit



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